

Advanced Microsoft Teams Administration & Enterprise Voice with Copilot and Graph APIs

(Starting on 14/Oct/2025; Tuesday)



Infrastructure, **Identity & Access**

- Microsoft Entra ID
- Identity & Access Management
- Role based access control
- Azure Cloud
- Azure Virtual Machine
- Virtual Networking
- **Network Security Group**
- Web Hosting, Public DNS
- PowerShell foundation
- SaaS Services
- Microsoft 365 Umbrella
- SaaS Subscription vs laaS Subscription



Microsoft Teams Administration & **Enterprise Voice**

- Microsoft 365 Admin Center
- Licensing & Subscriptions
- MS Teams Architecture
- MS Teams Administration
- MS Teams Access Policies
- Meetings, Webinar, Audio Conferencing
- Microsoft Teams Room (MTR) Devices
- Compliance and Security
- Teams Phone System & Features
- Direct Routing, Teams Dial Plan
- SBCs (AudioCodes, Ribbon, CUBE)
- Advanced Call Routing
- Media bypass
- Local Media Optimization (LMO)
- **Enterprise Firewall Configurations for Direct Routing**
- Cloud Registered Teams IP Phone
- PCAPs, Logs, Troubleshooting



Microsoft Copilot & Graph API

- Microsoft Copilot
- Copilot Studio
- Enterprise business use case with custom copilot
- Build and deploy a complete custom copilot chatbot
- Graph API for Teams Administration
- Creating Teams programmatically
- Number Management via Graph
- Enterprise business use cases with Graph APIs
- User provisioning and Teams notification via Graph

Call / WhatsApp: +91-859-0101-859















Training Details

- Start Date: 14/Oct/2025; Tuesday
- Schedule: 08:00 AM to 10:00 AM IST; Tuesday to Friday
- 4 days of live class a week. Saturday, Sunday, and Monday can be used for learning and lab practice
- Fee: INR 18,000/-
- 100% Hands-on Training
- Post-training community support
- Class recordings will be provided with lifetime access
- Complete topic eBook will be provided (contains theory and step-by-step details of each configuration)
- Support via WhatsApp Community even after the training
- 100% Hands-on Training with enterprise business use cases, Live Q&A
- Enterprise-level expert real-time trainer
- Demo Class: Media Bypass and Local Media Optimization https://youtu.be/T6wWVWz31cl
- Reviews:
 - o Google Reviews: https://g.co/kgs/T3PQY6c
 - o Trustpilot Reviews: <a href="https://www.trustpilot.com/review/aj-labs.com/review/aj-la
- Contact: +91-859-0101-859

Specialities:

This program is designed to address current enterprise demands and real-world business use cases. It provides a comprehensive deep dive into Microsoft Teams, focusing on both the technical architecture and the practical applications that drive productivity in modern organizations.

Participants will gain hands-on expertise in:

- Microsoft Teams Architecture dissecting core components, integration points, and security layers.
- Enterprise Telephony & SBCs end-to-end design, deployment, and troubleshooting for voice workloads.
- Microsoft Graph API leveraging automation, analytics, and custom integrations for advanced Teams administration and reporting.
- Microsoft Copilot in Teams exploring Al-driven collaboration, meeting intelligence, and workflow optimization with Copilot Studio.

The training follows a complete end-to-end journey: from infrastructure setup and governance to enterprise voice enablement, and finally to AI-powered productivity and automation. This ensures that learners not only understand the technology but can also translate it into business outcomes.

Who can enroll?

The Advanced Microsoft Teams training course is designed for professionals who are looking to deepen their knowledge and expertise in the Microsoft Teams Enterprise telephony.

- Anyone with a Basic Understanding of VoIP and IP Telephony infrastructure
- Cisco, Avaya or any Unified Communications / VoIP Engineers who would like to get in to latest cloud telephony solutions
- System Integrators, Consultants and UC Architects
- Anyone with a basic understanding of IP Telephony can attend